

Location: Newton Senior Center
Date: 09/28/2026 @ 1:00pm
Attendees: 28 members
Chairperson: Vicci Burnett
Speaker: Carol

House Keeping

- At 1:00 pm, call the meeting to order.
- Remind people to scan their Surrey Recreation Membership Card at the front desk whenever they come to the Newton Senior's Center, & check-in with the Membership chairperson when they enter the auditorium.
- Remind people to silence their Smartphones .
- No new Members or Guests present.
- Friday, Sept 18th is the first drop in and nobody came.
- Vicci read the condensed minutes from last week's meeting. See the full minutes on our website.
- Linda Fawcus from the GLUU society has new material to be taught, but unfortunately her information won't be received before our deadline of October 9th.
- Here is an update on our courses we went through last week
 - File Management had to be cancelled due to lack of enrolment.
 - The Apple devices course is happening.
 - Google Maps happened
 - Windows 11 doesn't start till mid-October.
- Linda Yauck, from Seniors, BC, spoke about frauds and scams awareness, and all of her information and slides are on our website, [NSCCC.INFO](https://www.nsccc.info)
 Seniors helping seniors navigate the digital world

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2026.09.21 – Frauds & Scams – MASTER Revised June 2026

2026.09.14 – Gluu Passphrase Cheat Sheet 092026

2026.09.14 – Gluu AI Privacy Checklist 092026

- For those of you that know Betty St Pierre she has let us know that she won't be coming to the meetings anytime soon due to health issue. She allowed me to share this with you because she wants positive vibes and prayers. And she said to please say hello to her friends from the past 10 years of being a member here.
- November 14th, there's a health and wellness forum put on by the city of Surrey, here at Newton Centre. They're providing lunch. You must register, You can do that right here at the front desk. And our club will have a table set up for this event.
- Victor talked about his course, Windows 11 Basic. The idea of this course is slowly you become comfortable enough with your equipment, you won't be a genius coming up because it's a 10 week course, slow paced. A class with 4 or 5 students which is easier to do one on one instruction with you. And I'm going to talk to you about passwords. People have a tendency to leave, let your machine save your passwords? And then when you say your machine has to get cleaned up, because of the problem, your passwords are no longer on your computer. It's gonna start on October the 13th morning and it runs for 10 weeks till December the 15th.
- Gerry gave an instruction on how to navigate nsccc.info site and some Q&A while waiting for the speaker to arrive. S
- At 3:00 pm we adjourned.

***Main topic started around 13:30pm by Carol
Margarett Lange observed the presentation***

Topic: : Seniors Fraud Awareness

1. About Crime Stoppers

- **Structure:** Independent, not-for-profit anonymous tip line. Tips go to the police force for the area concerned. Open 24/7 with live operators and translation in 115 languages.
- **Anonymity:** No caller ID checks or IP logging; identifying details are removed before tips reach police. Tipsters never testify and are protected by informer privilege (Supreme Court of Canada; case citation to be confirmed).

- **Rewards:** Up to \$5,000 for tips leading to charges or arrests, higher for serious crimes. A unique tip code is given to the caller, and rewards are collected in cash at a local bank by quoting the code.
- **Partners:** Police, media (wanted posters, cold cases) and the community.
- **Statistics quoted:** Metro Vancouver 2025: 5,490 tips (arrest/charge figures need checking). Since launch: 8,500+ arrests and about \$500M in property recovered. Worldwide 2023: over 1 million arrests.

2. Fraud Overview

- The Canadian Anti-Fraud Centre reported 112,000+ cases and \$704M+ in losses in 2025. Only about 10% of fraud is reported, largely due to embarrassment.
- About 8 million Canadians are over 65. Victims aged 60+ rose from 15.5% to 23.4% of reported cases (2021 to 2024), and their losses roughly doubled (\$89.3M to \$179.9M).
- Elder abuse is not a specific Criminal Code offence; it is prosecuted as assault, fraud, forgery or theft. Carol urged attendees to write to their MP or MLA.
- Top 2025 scams by loss: investment (\$351M+), spear phishing (\$67.9M), romance (\$63.3M), job scams (\$50.6M); identity fraud is most frequently reported.

3. Scam Types and Prevention

Scam	How it works	Prevention
Investment / pig butchering	Fake platforms and "wrong number" contacts build trust, show fake profits, then push larger deposits.	Distrust unsolicited offers, even from friends. Verify with the provincial securities regulator.
Phishing / service scams	Fake emails, texts and calls (Netflix, delivery, Telus, Service Canada, CRA) with spoofed IDs.	Verify via official channels; don't click links; don't answer unknown numbers; use MFA and unique passwords.
QR code	Fake codes placed over real ones (e.g. parking meters).	Check the web address; never scan a code to receive payment.
Romance / identity theft	Fake profiles seek money; stolen mail and data open accounts.	Never send money to someone unmet. Shred documents, check credit reports, update address after moving.
AI / grandparent emergency	Cloned voices or fake officers claim a relative needs bail money, gift cards, crypto or cash pickup.	Don't pay. Hang up, call the family directly, ask a question only family knows or use a code word.

Key discussion points

- Scammers create panic. Step back, hang up and verify. Rudeness toward suspicious callers is fine.
- Limit personal details and family photos on social media, use private settings, and be cautious about public audio and video.
- Abusers are often known to the victim (family, friends, neighbours, caregivers).
- Attendees shared experiences: a \$9,000 bail-scam demand on a relative, and a friend asked twice for \$800, stopped when a neighbour suggested asking, "What is your sister's name?"

4. Recent Local Alerts (August 2026)

- **New Westminster:** Fake "Scan to Pay" QR codes on parking meters; one victim lost \$2,000.
- **Vancouver / Sunshine Coast:** Callers posing as senior police officers requested transfers; one victim lost \$100,000. VPD officers never ask for money.

5. If You Are a Victim

Collect your thoughts, contact your financial institution, report to police and government agencies (including the Canadian Anti-Fraud Centre), and protect yourself from further fraud. Encourage others to report. Call 911 in an emergency.

Resources: GetCyberSafe.gc.ca, CyberSmart.ca, CyberSeniors.org, avoidaiscams.ca, Canadian Anti-Fraud Centre, BC Public Guardian and Trustee, Seniors Abuse Information Line.

6. Wrap-Up and Action Items

Slides will be posted on the Crime Stoppers website. Attendees were asked to complete the evaluation form, follow Crime Stoppers on social media, and consider volunteering.

- **Crime Stoppers staff:** post slides to the website.
- **Attendees:** complete the evaluation form; write to MP/MLA on elder abuse (optional).
- **Carol:** confirm the Supreme Court case citation, verify Metro Vancouver and global statistics, find the source of reward funding (asked, not answered), and test PowerPoint files before the next session.

Next session: Isaiah Clemente from Brella (following week)