NSCCC

MONDAY MEETING

Location: Newton Senior Center
Date: 11/16/2026 @ 1:00pm
Chairperson: Vicci Burnett
Speaker: Inge Bowles

House Keeping

- At 1:00 pm, Vicci called the meeting to order.
- Reminded everyone to scan your Surrey Recreation Membership Card at the front desk whenever you come to the Newton Senior's Center, & to check-in with Beth at the back when you enter.
- Remind people to silence their Smart phones.
- Asked Beth if there are any new Members or Guests present and there were 2 new members. Vicci welcomed them.
- Vicci read the condensed minutes from last week's meeting for full minutes please go to our website.
- Be sure to view our club webpage NSCCC.INFO and check the many links.
- Vicci has a list at the back table with Beth to sign up to help with the set up and clean up for the Christmas lunch. Setup is Thursday, Dec 10th 3:00 - 4:30 the day before the event.
- The member survey report is being collected and will remain open until November 30.
- The originally scheduled presenter was unwell with COVID, so the program was adjusted.
- Vicci has arranged a FREE class at the apple store for iphones It will be **December 2 @ 10:30** at Guildford Shopping Center. We still have spaces available for a few more people so if you would like to go please let Vicci know. There is also a sign up sheet at the back with Beth.
- UBC research study: Researchers are seeking Surrey residents aged 60+ to share experiences. Participants receive $150. Scan the QR code at the table to apply.
- Athena has served in many club duties but can no longer continue all of them, so a new registrar was needed.
- Beth Rushton was nominated, accepted, and was approved by the members. **Beth Rushton is now registrar**, and members will receive club messages from her instead of Athena.
- We Have a New Registrar: Personal information collected is for club purposes only and is not collected for or required by the City of Surrey. The club list will be distributed in December. Members who do not want their email or phone number published should tell Beth or Vicci otherwise it will be included.

Topic Presentation: “How Can Seniors Get Around Metro Vancouver on Transit?” (TransLink) Presented by Inge Bowles

Overview. TransLink is a multimodal system (bus, SkyTrain, SeaBus, West Coast Express, Transit Police, transit security) with over 8,000 employees. Handy Dart is a subsidiary serving seniors and people with disabilities.

Trip planning tools

- Website: translink.ca (available in multiple languages), including trip planner and service alerts.
- Customer information line: **604-953-3333**.
- Text-for-next-bus: text the stop number and route number to the TransLink five-3s number (33333) to get the next two buses.
- New Transit app: real-time tracking, step-by-step guidance and alerts; free for five years.

Fares and cards

- Three zones; weekday travel after 6:30 p.m., weekends and holidays are one zone. Buses are one zone anywhere in the region.
- Compass cards: seniors (65+) and youth (13–18) use the concession card and must carry photo ID. Cash fare is $3.85 versus $2.70 on a concession card. Monthly pass for three zones: $66 concession versus $211 adult.
- Cards are registered to one person only and must not be shared; using another person’s card can result in a **$173 fine**. Registering protects the balance if a card is lost. New card deposit is $6, refundable.
- Always **tap in and tap out**. Failing to tap out results in the maximum three-zone fare. Transfers are valid for **90 minutes** from first tap-in, and fares increase each July 1.
- The red BC Bus Pass is issued by the Province, not TransLink. Orange concession cards were available at the meeting for those who need one (mail delivery takes 7–10 business days).

Safety and security

- Do not run for transit; hold on when standing; stand behind the yellow line (SkyTrain tracks carry 750 volts).
- Stand at the bus stop (not in the shelter) so the driver sees you; use the red stop button and exit by the rear door.
- Request-a-stop is available after 9:00 p.m.
- SkyTrain has an emergency phone and power cut-off at the safety area of each platform, a silent alarm (yellow strip on windows), and an on-train speaker phone. Cameras are throughout the system. Transit Police and transit security numbers were shown; members were encouraged to save them in their phones.
- SkyTrain is described as roughly 30 times safer than driving.

Handy Dart

- Door-to-door service with 357 vehicles region-wide. Allow 15 minutes either side of pickup and cancel promptly if not needed, as repeated no-shows can lead to suspension.
- HandyCard holders may be eligible for TaxiSaver coupons ($50 buys $100 value) and may travel with an attendant free.
- Handy Dart complaints go to Access Transit. Compass customer service (lost items, fare disputes): **604-953-3334**.
- Inge had lots of giveaways and a Q & A session

Monday, November 23, 2026, 1:00 p.m. Guest speaker Aaron Pennington of London Drugs on Black Friday sales.

At 3:00pm, the meeting adjourned.